



# Programme Manager



***Millions of people worldwide unnecessarily lose their sight.  
We are a mission driven, award winning team who are intent on changing that.***

## The Role

The Delivery Team's role is to deliver Peek Solutions with partners around the world to help them provide more effective eye health services to more people. Our partners are international NGOs, local services providers, and national governments.

Peek Solutions are evidence based frameworks and tools that help eye health providers plan and deliver their services to local people. Based on public health best practice, Peek Solutions capture, manage and report live, accurate service data that help services continuously improve their delivery, reaching more people and lowering barriers to access.

You will be accountable for delivering programmes alongside partnership and implementation team members within our Delivery Team to continuously improve our best practices, based on the evidence derived from each project. You will be familiar with project management, deployment processes, especially in low and middle income settings, relationship building and evidence gathering.

**Reports to:** Delivery Team

**Location:** Flexible

## Key Responsibilities:

- Analyse partner needs, goals and gaps within the cultural context
- Develop a deep knowledge of Peek products and services
- Deliver and teach Peek Solutions within designated partnerships and individuals
- Collaborate with Peek's Research, Design, & Development team and DevOps team on the development of Peek Solutions, continuously improving them based on project experience and impact

Job Description : Programme role

December 2018

Page 1 of 4



- Within the Delivery team:
  - work closely with Partnerships Leads on Programme Strategy, Country Visit Planning, and Reporting
  - work closely with Implementation Leads to: demonstrate our solutions to stakeholders, document and refine user workflows, and configure software according to workflows.
  - Support programme team members leading other countries
  - Contribute to broader team strategy, budgeting, resourcing, etc.

### **Essential Attributes:**

- Relevant experience in implementing projects in eye health or other relevant sectors
- Postgraduate qualification in a related field or equivalent experience in public health setting
- Extensive experience working in low and middle-income countries
- Able to manage and develop relationships with high level NGO, government and other stakeholders with confidence
- Extensive experience in data analysis and knowledge management
- Excellent written and verbal communicator
- Confident public speaker
- Ability to execute planning and change management
- Fluency in English

### **Preferred Attributes:**

- Experience delivering training to multi-disciplinary groups
- Experience in supporting the use of technical solutions
- Ability to execute both planning and change management
- Experience working with agile systems and principles
- Experience working in vision or eye health programmes
- Proficiency in using technology in public health
- Fluency in other languages
- Project management certification

**Travel:** 50% travel expectations.

### **About Peek**

Peek is building solutions to ensure the billions of people worldwide who would benefit from vision services are reached and treated. Poor vision is the world's biggest unaddressed disability with known treatments including spectacles and cataract surgery (a procedure that can restore someone's sight in ten minutes) available across the world.

We have a track record in developing and providing clinical tools that help people connect from off the medical grid. These include our award winning Peek Acuity app



(for measuring visual acuity) and Peek Retina (a smartphone adapter for imaging the inside of the eye).

We deploy these tools through partners to create connected eye health systems. We help align the needs of beneficiaries and service providers, who are primary health care workers, optometrists, ophthalmologists and allied professionals. The service visibility from our solutions identifies bottlenecks in the system and opportunities for continuous service improvement.

To apply, please email CV and covering letter to Kate Box at [hr@peekvision.org](mailto:hr@peekvision.org)

*Footnote: Peek is an "equal opportunity employer." Peek will not discriminate and will take measures to ensure against discrimination in employment, recruitment, advertisements for employment, compensation, termination, upgrading, promotions, and other conditions of employment against any employee or job applicant on the bases of race, creed, color, national origin, sex, sexual orientation, age or any other factor which may be deemed discriminatory*



## We Are

### Respectful

We respect global, cultural, and individual differences.  
We appropriately consult people in our decision making.  
We are comfortable giving & receiving constructive feedback.

### People Focused

We care about and support personal well-being.  
We inspire each other to grow personally and professionally.

### Ambitious

We encourage creativity and evolution to achieve our vision.  
We are adaptable to reach the team's goals.

### Accountable

We own and are able to explain our actions.  
We are open and honest.  
We recognise and address disturbances.

### One Team

We communicate clearly and thoughtfully.  
We support and trust each other.  
We foster collaboration to achieve our goals.

